

Code of Conduct

We kindly ask that you respect the following protocols which have been put in place in line with government guidance.

RULE OF SIX

No more than six people, or two households, may sit together at a table.

SOCIAL DISTANCING PROTOCOLS

Guests must respect social distancing requirements both inside and outside the restaurant unless seated at a table. Outdoor furniture has been arranged to ensure social distancing and must not be rearranged.

LIMITED GUEST ACCESS TO RESTAURANTS AND TERRACES

Capacities have been limited to enable social distancing requirements to be respected.

OUTDOOR TABLE SERVICE

Any food or drink consumed at the restaurant terrace must be ordered through table service.

FACE COVERINGS

Face coverings must be worn at all times unless seated at a table to eat or drink.

TAKEAWAY OPTIONS

Takeaway options are available.

CONTACTLESS DIGITAL PAYMENT

We encourage guests to use contactless payments where possible.

HAND SANITISER

The restaurant will provide staff and guests with hand-sanitising gel.

CLEANING PROTOCOLS

The restaurant has introduced an enhanced cleaning regime in line with Government guidance.

MENUS AND CONDIMENTS

The restaurant will provide digital and/or single use paper menus and will provide condiments only when food is served.

COVID-19 RISK ASSESSMENT

The restaurant has conducted a risk assessment in line with Government guidance

NHS TEST AND TRACE

As required by NHS Test & Trace the restaurant will ask guests to provide contact details and will retain these for 21 days unless they have 'checked in' on the NHS COVID-19 app.

BICESTER  VILLAGE

A MEMBER OF THE BICESTER VILLAGE SHOPPING COLLECTION®