

# Restaurant Code of Conduct

We would like you to respect the following protocols that have been put in place based on government guidance.

## LIMITED GUEST ACCESS TO THE RESTAURANT AND TERRACES

Access to the restaurant and its terrace is limited to enable social distancing requirements to be respected.

## SOCIAL DISTANCING PROTOCOLS

Guests must respect social distancing requirements both outside and inside the restaurant. Furniture has been arranged to enable social distancing and must not be re-located.

## CONTACTLESS DIGITAL PAYMENT

Please be aware that regular deep cleaning is in place throughout this restaurant.

## HAND SANITISER

The restaurant will provide staff and guests with hand-sanitising gel.

## CLEANING PROTOCOLS

The restaurant has introduced an enhanced cleaning regime in line with government guidance.

## MENUS AND CONDIMENTS

The restaurant will provide digital and/or single-use paper menus and will provide condiments only when food is served.

## NO MIXING OF HOUSEHOLDS

In line with Government guidance only one household or support bubble may sit together inside this restaurant.

## COVID-19 RISK ASSESSMENT

The restaurant has conducted a risk assessment. In line with guidance issued by government on keeping guests and colleagues safe during COVID-19.

## NHS TEST & TRACE

As required by government to support NHS Test & Trace the restaurant will ask guests to provide their contact details and will retain these for 21 days, unless they have 'checked in' using the NHS COVID-19 app.

## FACE COVERINGS

In line with government guidelines a face covering must be worn in the restaurant except when seated at a table to eat or drink.

## TABLE SERVICE

At this Restaurant food and drink must be ordered from, and served at, a table.

BICESTER  VILLAGE

A MEMBER OF THE BICESTER VILLAGE SHOPPING COLLECTION

# Restaurant Code of Conduct

We would like you to respect the following protocols that have been put in place based on government guidance.

## **NO MIXING OF HOUSEHOLDS**

In line with Government guidance only one household or support bubble may sit together inside this restaurant.

## **SOCIAL DISTANCING PROTOCOLS**

Guests must respect social distancing requirements both outside and inside the restaurant. Furniture has been arranged to enable social distancing and must not be re-located.

## **CONTACTLESS DIGITAL PAYMENT**

Please be aware that regular deep cleaning is in place throughout this restaurant.

## **HAND SANITISER**

The restaurant will provide staff and guests with hand-sanitising gel.

## **CLEANING PROTOCOLS**

The restaurant has introduced an enhanced cleaning regime in line with government guidance.

## **MENUS AND CONDIMENTS**

The restaurant will provide digital and/or single-use paper menus and will provide condiments only when food is served.

## **LIMITED GUEST ACCESS TO THE RESTAURANT AND TERRACES**

Access to the restaurant and its terrace is limited to enable social distancing requirements to be respected

## **COVID-19 RISK ASSESSMENT**

The restaurant has conducted a risk assessment. In line with guidance issued by government on keeping guests and colleagues safe during COVID-19.

## **NHS TEST & TRACE**

As required by government to support NHS Test & Trace the restaurant will ask guests to provide their contact details and will retain these for 21 days, unless they have 'checked in' using the NHS COVID-19 app.

## **FACE COVERINGS**

In line with government guidelines a face covering must be worn in the restaurant except when seated at a table to eat or drink.

**BICESTER  VILLAGE**

A MEMBER OF THE BICESTER VILLAGE SHOPPING COLLECTION