

Restaurant Code of Conduct

We would like you to respect the following protocols that have been put in place based on HM Government guidance.

LIMITED GUEST ACCESS TO THE RESTAURANT AND TERRACES

Access to the restaurant and its terrace is limited to enable social distancing requirements to be respected.

SOCIAL DISTANCING PROTOCOLS

Guests must respect social distancing requirements both outside and inside the restaurant. Furniture has been arranged to enable social distancing and must not be re-located.

CONTACTLESS DIGITAL PAYMENT

Please be aware that regular deep cleaning is in place throughout this restaurant.

HAND SANITISER

The restaurant will provide staff and guests with hand-sanitising gel.

CLEANING PROTOCOLS

The restaurant has introduced an enhanced cleaning regime in line with HM Government guidance.

MENUS AND CONDIMENTS

The restaurant will provide digital and/or single-use paper menus and will provide condiments only when food is served.

COVID-19 RISK ASSESSMENT

The restaurant has conducted a risk assessment prior to reopening, in line with guidance issued by HM Government on keeping guests and colleagues safe during COVID-19.

NHS TEST & TRACE

As required by Test & Trace the restaurant will be keeping a record of guests' data for 21 days. All restaurants will be participating in NHS Test & Trace apart from Kiosks and itsu.

BICESTER  VILLAGE

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